

Security Overview



Benelogic takes a multi-layered approach to security. These layers cover physical security, network security and data security. These policies and protocols overlap to provide a robust infrastructure to address client and business security concerns.

Physical Security



One of the most vulnerable areas for any security is physical security. The first step for all Benelogic employees or contractors, regardless of position or status, is a thorough background and criminal check by a third-party vendor. Staff is trained on security standards, policies and procedures prior to being provided network access. All employees are required annually to sign acknowledgement and confidentiality forms agreeing to abide by Benelogic's standards, policies, and procedures. Additionally, Benelogic hosts training on various security topics on a monthly basis.

Access to work spaces within the suite is restricted to employees only, unless accompanied by a staff member. Entrance to the suite is limited by access cards, which are disabled upon termination of employment. The suite is monitored by cameras, which record 24-hours a day.

Benelogic relies on Microsoft domain protocols to enforce robust security standards for all internal users.

Network Security



Information Technology establishes and maintains robust domain policies, network security, and firewalls. As part of routine operations, the IT staff ensures all security-related patches are applied weekly. Additionally, a proxy server, spam filter, and virus protection at the network gateway ensure that the computing facility and company desktops remain virus free. In accordance with company policy, internet site access is monitored and controlled to both limit vulnerability and control network bandwidth. Firewalls restrict access from the public network to the DMZ and from the DMZ to the private network. This defense-in-depth strategy ensures that several independent, isolated layers of infrastructure would have to be compromised before access to data could be achieved. Benelogic relies on industry standards and uses a combination of industry leading products to protect the computing environment.

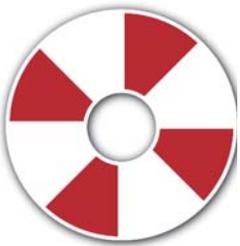
Data Security



Access to the physical SSAE-18 certified computing environment is carefully safeguarded with surveillance cameras, biometric access control, and is staffed 24x7x365. The data center has a state-of-the-art gas fire suppression system, multiple emergency generators, and redundant A/B uninterruptible power supply conditioned power sources. The software design inherently restricts access to retrieve and alter data in its own multi-tiered manner. Data at rest is FIPS-140 encrypted. Data backups are transported securely to a geographically diverse location.

Every employee is issued dual screens to minimize the need to print information. All printed materials are deposited in locked shredding receptacles which are securely shredded onsite by a reputable, bonded vendor. All incoming and outgoing data is encrypted, either by SSL or secure FTP. Where clients need to transmit data in a non-SSL stream, the data is encrypted using PGP. By policy, any PHI received by Benelogic in a non-secure manner is immediately destroyed and the offending originator is notified of their violation of security protocols.

In the Event of...



Though a multi-layered approach is intended to provide robust security for our business and our clients, Benelogic recognizes the need to plan, nonetheless, for a possible breach. The organization has a comprehensive, well-documented Critical Incident Response Plan (CIRP) which identifies roles, responsibilities, protocols, communication, escalation, and resolution for all manners of potential emergencies related to the business. The CIRP directs actions, activities, and responsibilities in the event of a data breach. As one additional measure of restoration and resolution, Benelogic retains breach insurance coverage to assist impacted members for up to a year to resolve and restore any related credit and identity issues in the event of a breach.

Benelogic provides a range of intuitive web-based benefit management solutions and services that save you time, money and aggravation. We combine our knowledge and experience with the power of technology to deliver products and services that meet REAL needs in an ever-changing world.